

NEWS LETTER

Velumount
original

For the prevention of snoring and obstructive sleep apnea
ISSUE 01/12

WELCOME TO 2012!

Hopefully it's an excellent year for all as New Year's resolutions and goals are set and with a bit of luck, achieved.

NEWSLETTER

Our newsletter is taking on a different "No Frills" format this year and reader contributions are welcome and will be included in future editions. If you have a question or a comment which you feel is newsworthy, just send us an e-mail with the details.

FACEBOOK

In the latter part of 2011, our Facebook page eventuated which is another great way of contributing a comment, question or testimonial. We understand that most people don't really like the idea of putting both their surname and first name on the site so if you have something to say, feel free to e-mail it to us and we will put it on Facebook with our name next to it – in other words, copy and paste your comment for others to read. You can start by having a quick look on Facebook at Velumount P/L (Australia). Not all comments are positive of course but we will always put our response next to a negative one as we feel this is appropriate.

CONSULTATIONS

Consultations are now available at various Physiotherapy practices and include:

- Belmont
- Gateshead
- North Sydney
- Mona Vale
- Manly
- St Marys
- Arndell Park
- Concord
- Surry Hills

The fee for a consultation is \$75 and is redeemable on the cost of a fitting (\$395) if you decide to proceed at a later date. If you are in a private health fund and have the appropriate cover, you may be able to claim a rebate for the consultation only.

VELUMOUNT REORDERS

Once you have had a fitting, we keep your measurements on record so there is no need to return if you wish to order new Velumounts, unless of course you are having a problem. Otherwise they can be posted to you at a cost of \$15 per Velumount (minimum of 4) plus \$10 for registered postage and handling. They may also be collected from some of our venues if you prefer to not pay for postage.

AFTER CARE CONSULTATIONS

Please remember that all fittings include one after-care consultation which can be taken within 6 months of the original fitting. Therefore if you are having any difficulties at all or require further instructions, please telephone for an appointment.